



# The RTH Charter

The Resources Trading Hub was founded with the aim of providing the means for organizations in the resources and processing industries to trade between one another with their supplies of equipment, spare parts, raw materials, consumables and other general materials that have become a surplus to one, but sought by another. Its continuing aim is to do so with the highest levels of service and to seek an equivalency of benefit to the traders whilst maintaining an acceptably low transactional cost to them.

Though a network of franchised facilitators that together form the Group's Membership, we recognize the fundamental need to abide by the following guiding principles...

To achieve the objectives we set ourselves, members of the RTH Group of organizations must earn the trust of our Clients, however large or small, by;

- Being responsive to their needs and consistent in all of our dealings with them.
- Always delivering on our commitments to them
- Demonstrating at all times our effectiveness to assist them realize genuine cost benefits through the use of our services

We value;

- Integrity: Doing what we say we will do and always with the highest levels of ethical behaviour
- Balance: Having relationships that provide equity of value to all involved
- Performance: Striving for stand-out service and results for our clients
- The Environment: Reducing waste, whether physical or capital
- People: Ensuring the wellbeing and treatment of colleagues and clients alike

Our success in maintaining the Charter will be measured in the success in our business growth.

Ron James  
CEO, RTH Pty Ltd